

e2Sync 2.6 requires Entourage 2004 11.2 and iSync 2.1 (part of Tiger) to function. Please ensure you have upgraded Entourage to 11.2 before proceeding.

Pre-installation: Before you install e2Sync, please ensure you have a working sync relationship between your device and AddressBook/iCal. e2Sync will populate these 2 applications, and iSync then transfers it to your device, the reverse then happens when you make changes on your device. This also enables your Entourage contacts and calendars to be searchable in Spotlight! e2Sync does not transfer any data to your device, in fact it does not even know that your device exists. All syncing is done by iSync.

So it looks like this:

Entourage > iCal/AB > Devices > iCal/AB > Entourage

This is what iSync does each time you sync. This is why if you do NOT have a working sync relationship BEFORE installing e2Sync, it will not function.

Installing e2Sync Tiger 2.6

1. Install the package and then launch iSync.
2. Upon launching iSync you will be prompted for your registration information, you have 10 days to test the software, during those 10 days just click on the "Later" button.
3. In the Entourage Prefs in the Calendar section, set your correct Time Zone.
4. Still in the preferences of Entourage, **uncheck** the following preference in the security tab.

Warn before allowing an external application to access the address book

Detecting the Entourage database

While syncing, instead of using applescript, e2Sync reads the entourage database directly. This makes e2Sync hundreds of times faster than competing products.

The first time you use e2Sync, Entourage will launch, and e2Sync will detect the location of your Entourage database. Though rare, if e2Sync could not detect the database automatically, you will be prompted for the database location.

Setting up e2Sync

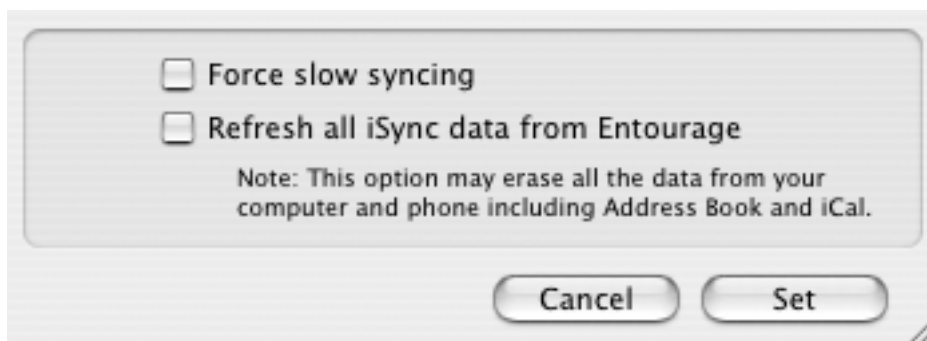
Use the “Sync direction” to determine the direction of syncing. As a data protection feature, e2Sync does not allow Entourage data to be deleted, but it can be replaced by new data if you make a change on a device and then sync.

Sync direction: iSync <-> Entourage Advanced

Advanced options

Force slow syncing - slow syncing tells iSync to re-Master using data passed by e2Sync.

Refresh all iSync data from Entourage - tells iSync to remove any data related to e2Sync before syncing. (This may erase data from iCal or your phone/device)

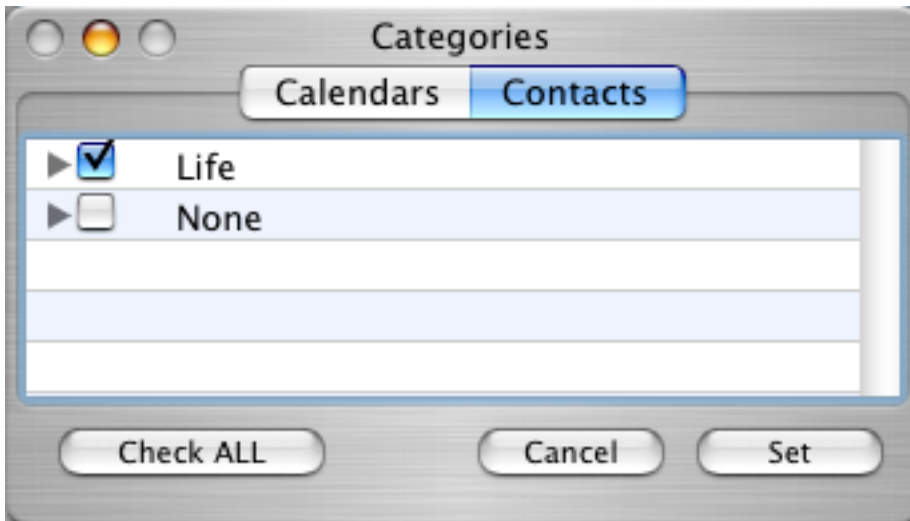


The Show category window

Using the Show Category window you choose what event/task category as well as contacts should be synced. In this window, you will see all your categories and contacts.

The treat entourage projects as categories option, let you sync projects with the isync database. In which case project are treated as categories.

You can choose what to sync using the sync Contact/Calendars or Tasks boxes.



Calendar checkboxes

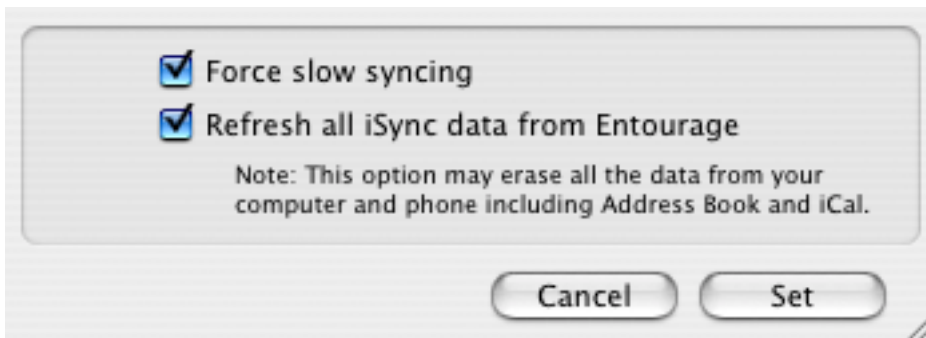
If the checkbox "Don't sync calendars older than a week" is checked, past events won't be synced, unless recursive.

The "Import all-day events as 9:00am appointment" is necessary for phones which do not support "All Day" events. If your phone supports all day events please don't use it since it can confuse iSync.

- Don't sync calendars older than a week
- Import all-day events as 9:00am appointment

First sync

The first sync is the most important part of the sync. You should carefully choose what you want to sync during the first sync. Note that if you want later to reproduce the action of a first sync, go to the advanced options and check both prefs before syncing.



Conflicts

During first sync, or while updating from a device, when iSync notice two events, tasks, or contacts that appear to be the same but have differences, the user is prompted to choose between the two. Always choose the device that has the most up-to-date data. This is not a bug at all, it is a normal part of syncing your data.

Duplicates

If you notice duplicates, please let us know, duplicates should not happen, but given the variety of phones and configuration, occasionally duplicates may happen.

Uninstall

To uninstall e2Sync, first remove the e2Sync device icon. Do this. Click on the e2Sync icon within iSync, choose Remove Device from the iSync menu.

To delete the e2Sync plugin altogether, follow the first step above, quit isync, then go the iSync application icon in your Applications folder, and control-click on the icon. When the contextual-menu appears click on Show Package Contents. A new finder window will then appear. Then go in Contents and then PlugIns. You will have a "e2Sync.syncdevice" file there. Delete it. Done.

Support

Please use our website to file a support request. We are very quick with responding to supports issues logged through the correct online form. You only need to use the online form once, and then we will respond to you via email for your convenience. Registered users receive phone support for hard-to-solve issues.

Purchasing e2Sync

Academic, bulk discounts, and site license are available. Please contact us for more info.